

Marketing Automation: Doing More With Less

Master Class with Demonstration

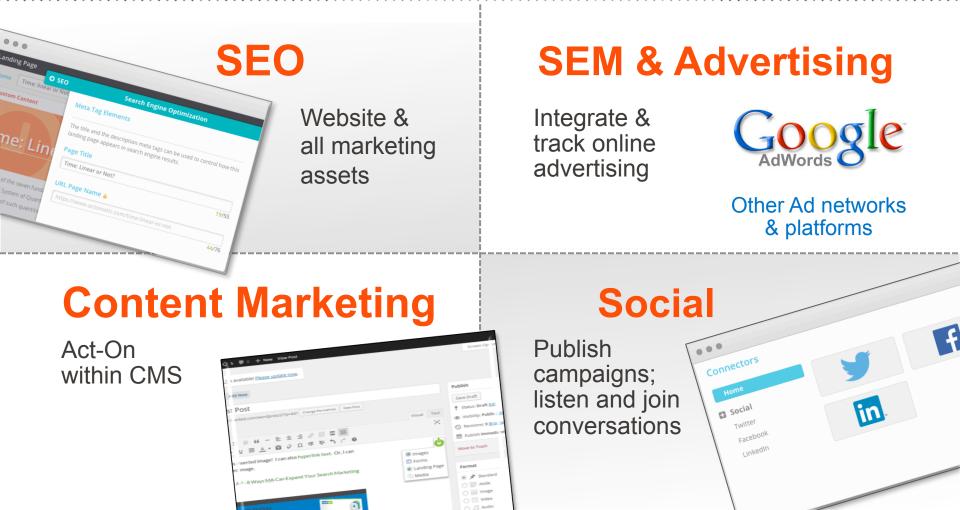
act dn Automation for the Entire Customer Lifecycle



Turn Leads into Customers



Attract



act yn

Capture



act un

Nurture

Score & Segment

Score based on demographic and behavioral profiles; Use segmentation to better qualify

	Segment UK P Base List Interne	tional Sales	
• •	This segment contain: Profile	contacts with	any v of the following attributes-
Scoring Rules	email address	contains	 thorn-lighting-ltd.co.uk
Assign a numeric value to each type of response listed be	Time Period La: Downloaded Media at l	t 14 days ast this many	
Activity Was sent a message		0	
Opened a message		1	•
Clicked on a message		0	•
Viewed a form		15	•
Submitted a form			

• • •			
Program: New VIP Welcome Program	waiting	completed	exited
✔ Wait 2 Days	6,347	12,537	539
Send "VIP Welcome" Msg		26,935	15
↓ F VIP didn't Open/Click on		18,493	0
Send "VIP Reminder" Msg		22,187	0

Automated programs

Engage leads over time based on their responses

act yn

LEAD SCORING RULES

Scoring F	Rules	😡 Help
Assign a num	eric value to each type of response listed below.	
	ee's behavioral score will be the sum of these nur es. You can create lists based on those behavioral	
		O Update Scoring Rules
Profile		Score
VP Marketing	3	20 🤤
Executive Of	ficer	25 🤤
Student		-100 🤤
Recruiter or	Job Seeker	-100 😂
🕜 Add Pr	ofile Condition	
Activity	Pick Time Period All	Score
Was sent a r	nessage	0
Opened a m	essage	5

Behavioral Scoring



Demographic Scoring

Behavior	Point Value
Visitor visited the pricing page.	10
Called sales department.	15
Visitor downloaded the How Do We Compare To Our Competition white paper	5
Visitor browsed company website multiple times in the past 7 days.	5
Visitor downloaded the Evaluation Guide.	5
Visitor clicked on company's Jobs web page.	-5

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	Search			
	Search			
L Website	Q Search		S Email	
i Website Page Views 40	Q Search	22	Email Sent	13

Lead Distribution

Distribute high quality leads to sales

NETSUITE SUGARCEM.



Increase Intelligence

Use profile and behavior to better serve

Sales Acceleration

salesforce

Home My Hot Prospects

Identify and act on hot prospects

Convert

Hot Prospects

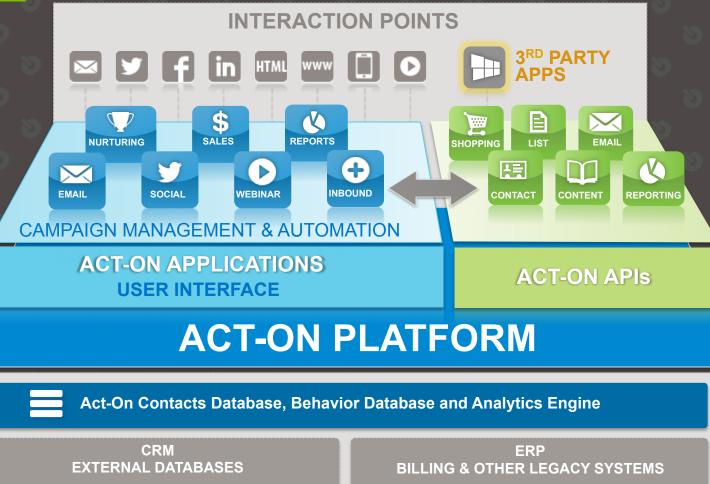
Nikola Tesla

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Туре

Lead Contact

act on





THANK YOU!

For more information

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- Visit our table at the expo

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act dn Summary – Simplicity without Compromise



- Intuitive solution with quick ROI
- 2
- **Comprehensive functionality** that includes inbound and outbound marketing across multiple channels
- 3
- Seamless integration with systems already being used



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